

**GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:1521
ANSWERED ON:08.12.2015
Complaints against Delhi Police Officers
Devi Smt. Rama;Giluwa Shri Laxman

Will the Minister of HOME AFFAIRS be pleased to state:

- (a) whether the number of complaints received regarding the conduct of the Delhi Police Officers is increasing every year;
- (b) if so, the details thereof and the reaction of the Government in this regard;
- (c) the measures taken by the Government for stringent action on these complaints and to have a check on corruption in the Delhi Police Department;
- (d) whether under the present law, the police officers convicted in the corruption cases are reinstated after some time; and
- (e) if so, the reformatory steps taken by the Government in this regard and the success achieved as a result thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI HARIBHAI PARATHIBHAI CHAUDHARY)

(a) to (b): The details of complaints received and action taken against the erring police personnel during the year 2014 and 2015 (upto 30/11/2015) are as under:

Year	Complaints received	Complaints substantiated	Complaints not substantiated	Complaints pending enquiry	Action taken
		Major Punishment	Minor Punishment		
2014	14290	434	12572	1284	13 242
2015 (upto 30.11.15)	13328	394	8849	4085	12 347

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(c): Various steps taken to prevent the incidents of corruption in Delhi Police are as under:

1. A Vigilance Branch headed by Spl. CP/Vig. is functioning to check corrupt practices of police personnel. Five toll free numbers i.e. 23417995, 23416401, 23416402, 23416403 and 23416404 have been dedicated for the convenience of General public to send complaints regarding corruption in Delhi Police. Besides, Public Grievances Cells have also been set up in each District.

2. In order to restore public confidence in police, deterrent action is taken by the Delhi Police in cases where policemen are found involved in malpractices. This includes suspension, transferring to non-sensitive units, initiating disciplinary action for major/minor penalty including dismissal and registering criminal cases against them.

3. The public has the facility to ring up senior officers, PCR and telephone No. 23417995 of the Flying Squad of Vigilance Branch in case of any harassment by police officials. In addition, a toll free anti-corruption helpline 1064 is functioning in Vigilance unit since April 2014. In order to encourage the general public to be more vigilant about corrupt activities of police, there is also a facility of P.O. Box No.171 through which public can send complaints against corrupt policemen.

4. Delhi Police advertises telephone numbers of District DCsP along with their fax numbers and e-mail addresses.

5. The staff is briefed/ instructed regularly by the senior officers at various levels to refrain from indulging in corrupt activities.

6. A single window system is at place at PHQ for monitoring & tracking of complaints.

7. A number of steps have been taken recently to encourage members of public to call or send SMS/Whatsapp messages to the Anti-corruption helpline (no. 9910641064) of Delhi Police.

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8. Advertisements in media, through posters and FM radio Jingles are issued regularly to encourage public to report corruption misdeeds of the police to the helpline number.

(d) to (e): Action is taken against the police officers who are convicted in any corruption/criminal case, after examining the matter under Rule 11 of Delhi Police (Punishment & Appeal) Rules, 1980. If in the opinion of the disciplinary authority, an offence is such as would render the retention of the convicted police officer in service, prima facie, undesirable, an order is forthwith made dismissing or removing him from service without calling upon him to show cause against the proposed action.
